



SMB IT Methodology – Context and Overview (1 Day)

Course Description

This one day hands-on course provides an introduction to IT Methodologies. It is intended to provide students with a conceptual view and understanding of the various IT methodologies available to small and mid-sized businesses, the origin of these methodologies, and the benefits associated with these methodologies. This introductory course will provide students a general understanding of the components, structures, audiences and implementation factors associated with various IT methodologies – the content in this course is incorporated as part of the QAIassist Foundation® certification.

Course Objectives

Upon completion of this course the student will gain an understanding of several IT Methodologies and how they may be applicable to their own environment:

- ✓ IT Methodology – “noun” or “verb”
- ✓ IT Methodology terminology
- ✓ the concept of deliverable, work products and artifacts
- ✓ IT Methodology audiences
- ✓ IT Methodology practitioners
- ✓ IT Methodology scope and context
- ✓ IT Methodology implementation considerations

Students will have the opportunity to practice new skills through group interaction and practice exercises. The use of a case study will enhance the learning environment.

Audiences

Corporate Stakeholders, Line Managers, Project Managers, Business Analysts, Architects, Programmers, Testers, Organizational Governance and Quality Assurance resources, PMO resources.